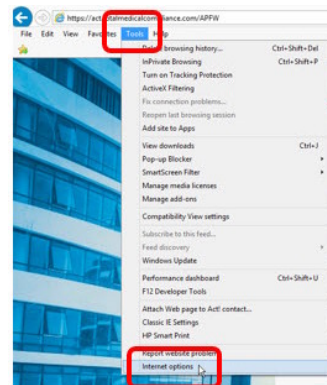


## Deleting Internet Explorer Browsing History

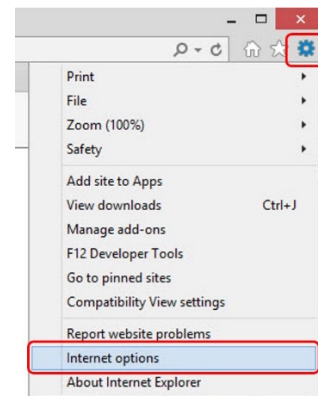
If you have issues using IE and your Act! database after following the above instructions you may find that deleting the IE browsing history may help.

1. Open Internet Explorer.
2. Click on Tools and then Internet Options.
  - 2a. You may do this from the Tools menu.

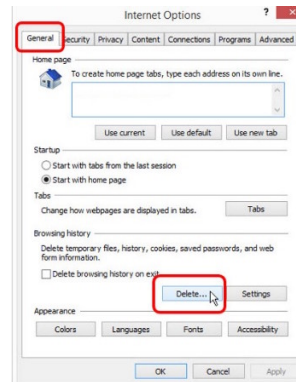


Or....

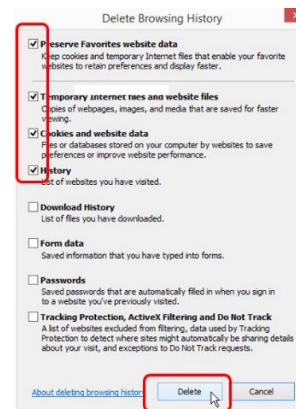
- 2b. You may do this from the Tools icon.



3. On the General tab click “Delete” in the “Browsing history” section.



3a. By default the following items are checked: Preserve Favorites website data; Temporary Internet and website files; Cookies and website data; History. It is recommended that you leave these checked. Click “Delete” and the “Delete Browsing History” message box closes.



4. Click “Apply” and “Close”.